

The Right Partner for Your Success



Innovative technology paired with personalized industry expertise make CRC Benefits' Account Services Division the right partner for your business. Our experienced team provides daily service for administrative support, new hires and terminations, claims questions, billing issues, or any benefits-related questions from you or your employees. Our dedicated account management team provides consultative support for renewal marketing and recommendations, open enrollment, employee education, and strategic planning.

PAPERLESS ENROLLMENT

CRC Benefits' Online Enrollment platform is a single-source online solution that gives employees real-time access to make their benefits elections. Accessible from any device, Online Enrollment provides a simple, seamless, and secure enrollment process.

- **Process Tracker** – tracks progress through benefits election process
- **Member Decision** – allows employees to decide who to cover on which lines of coverage (medical, dental, etc.)
- **Plan Cards** – provides all-encompassing view of plan rate, benefits, and plan summary documents
- **Benefits Summary** – shows view of employee's cost per pay period, as well as reviews elections and dependent information

With more employees working remotely, Online Enrollment is the perfect solution to collect accurate information without chasing paper forms and missing information, while providing your employees a professional enrollment experience whenever and wherever they are.



INTRODUCING SMARTER, SIMPLIFIED BENEFITS MANAGEMENT

With CRC Benefits' benefits administration software and third-party partners, easily manage employee benefits enrollment and administration in one central location. Streamline your process and engage your employees with:

- **Benefits enrollment**
- **Customized portal**
- **Customized reporting**
- **Payroll integration**
- **Documents library**

As an Account Services Division client, benefits administration is provided to you at no cost through our partnerships with Ease and Employee Navigator or our proprietary EmployerFocus platform. CRC Benefits builds, maintains, and renews plans, while processing employee changes throughout the year.

GUIDANCE FOR COMPLIANCE

CRC Benefits helps businesses make sense of the ever-changing federal and state regulations. With tools, advice, and reports, we help employers develop strategies to stay on track and stay compliant. Plus, we oversee the distribution of required annual notices.

- **allCompliance** – an ACA educational reporting tool that takes employers through decision support, ACA reporting, tracking, and data management. allCompliance helps businesses stay compliant by generating 1094 and 1095 forms.
- **Compliance Education** – offers dedicated resources to stay abreast of changing legislation, and educates brokers through webinars, in-person seminars, resource guides, and more.

LEGAL ADVICE THROUGH OUR EMPLOYMENT LAW HELPLINE

CRC Benefits has partnered with the national labor and employment law firm, FordHarrison, to provide your company with the best possible labor, employment, benefits, business immigration advice, and legal services. As a valued client of CRC Benefits, this program is provided at no cost.

The Employment Practice Helpline is a toll-free advice line and dedicated email address which gives you access to some of the country's most prominent labor and employment attorneys who will guide you through the most effective means to resolving complicated employment issues such as:

- **Family Medical Leave**
- **Wage and hour compliance**
- **COBRA**
- **Disciplining employees**
- **Employment related concerns**
- **EEOC charges of discrimination**
- **ERISA**
- **Terminations/Reductions-In-Force**
- **Employee benefits**
- **And more!**



STAY UP TO DATE ON THE LATEST ANNOUNCEMENTS

CRC Benefits sends carrier and state specific alerts and announcements to help clients be aware, compliant, and "in the know." Receive information on new products, compliance updates, premium holidays, and so much more!